

STRATEGIC PLAN 2023-2026

VISION

A community where everyone can participate and belong

PURPOSE

We work with local communities to ensure the support, connection and care people need throughout their lives

VALUES

Integrity · Respect
Valuing people · Excellence
Innovation · Partnership



EMPOWERED PEOPLE

People are connected to their communities through support, care and new opportunities

WE WILL DO THIS BY:

- > Delivering care in community transport
- > Facilitating volunteering and skills pathways
- > Connecting people with employment and training



STRONGER COMMUNITIES

Local communities and organisations are effective and influential

WE WILL DO THIS BY:

- > Growing volunteering locally and across Australia
- > Establishing place-based collaboration that supports local communities
- > Supporting organisations to improve their governance, planning and practice



EQUITABLE SYSTEMS

Policy and systems change in ways that improve people's lives

WE WILL DO THIS BY:

- > Convening local networks to drive positive change
- > Advocating for policy, systems and funding reform
- > Building community capacity to advocate and engage with government



INNOVATIVE GROWTH

We continue to develop as a sustainable and effective organisation

WE WILL DO THIS BY:

- > Piloting and evaluating innovative service models
- > Developing our practice in collaboration and system change
- > Maintaining strong governance, financial and management systems

WHAT WE DO



COMMUNITY
TRANSPORT



AGED CARE



VOLUNTEERING



EMPLOYMENT



PLACE-BASED
COLLABORATION



EARLY
CHILDHOOD